

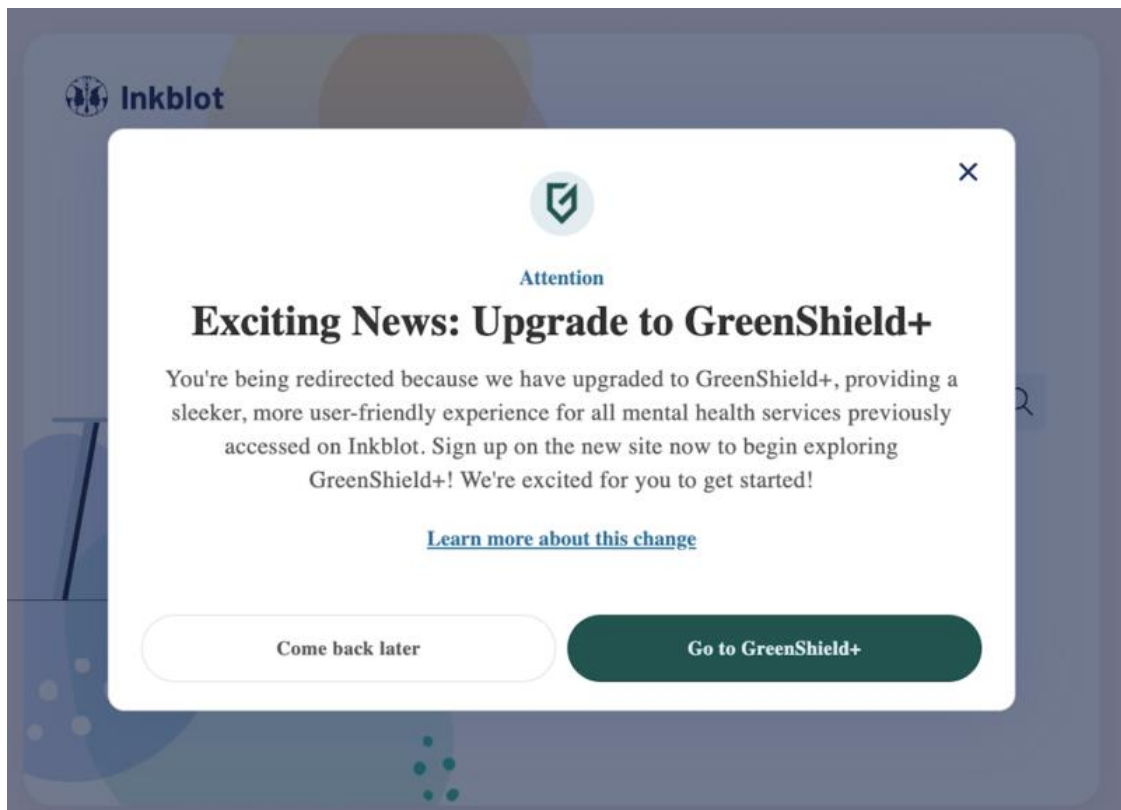
GS+ Sign-up/Registration Scenarios

Table of Contents

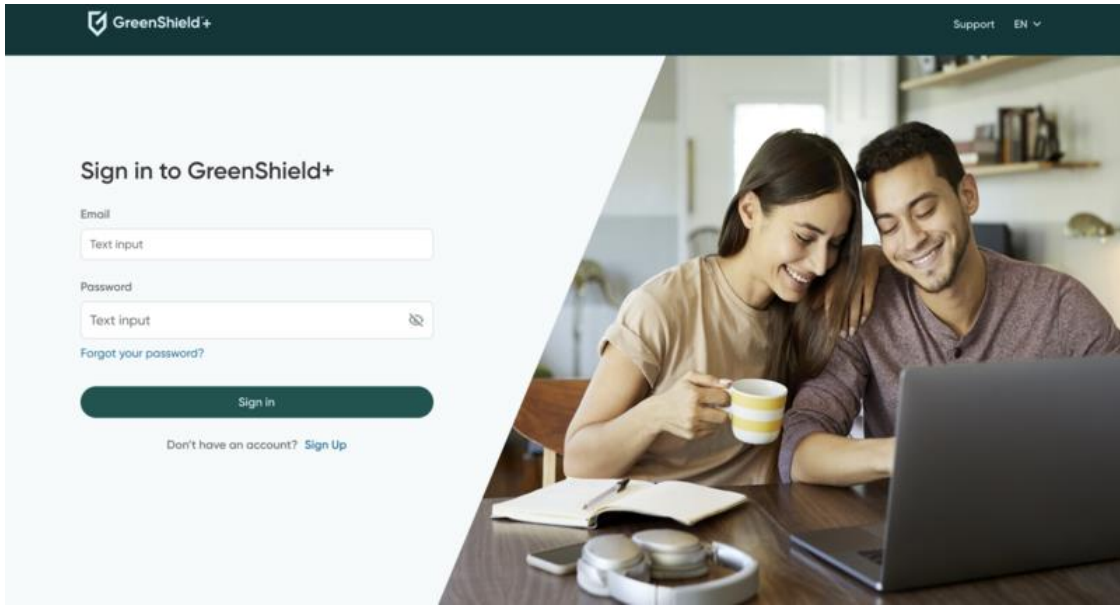
Connect your previous Inkblot account to your new GreenShield+ account

Use these steps if you have previously matched with a counsellor on Inkblot.

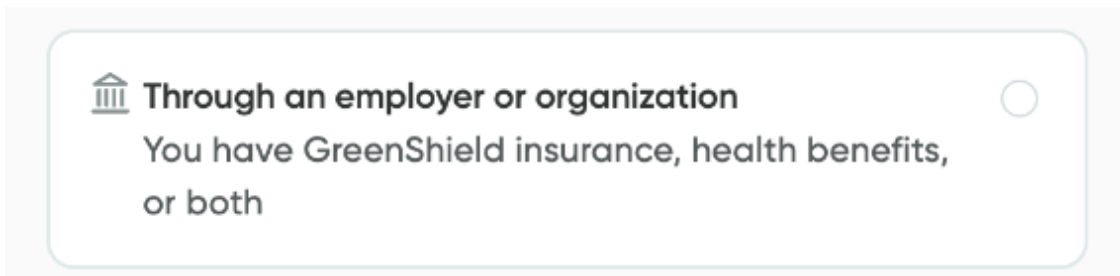
1. Go to your ASEBP Inkblot portal at <https://org.inkblottherapy.com/asebp>.
2. On the **Exciting News** pop-up, select **Go to GreenShield+**.



3. On the **GreenShield+ sign-in** screen, select **Sign-up**.



4. Select **Through an employer or organization**, then select **Continue**.



5. Select **I have an organization code**, then select **Continue**.

Select your ID Type

Select one of the following



I have a Member ID

(e.g. 123456-00 or ABC123456-00) from a welcome email or benefits card



[Where do I find my plan member ID?](#)



I have an Organization Code

You have an Organization Code from a welcome email or a communication from your employer or organization



I have a Certificate Number

You have a **Certificate Number** from a welcome email or a communication from your employer or organization



Back

Continue

6. Enter the **email address** you used to use to login to Inkblot and select **Continue**. Then enter your email verification code.

Email Verification

Enter Your Email

Enter the email you want associated with your GreenShield+ account.

Email

Back

Continue

Having trouble? Find help in our [support centre](#).

7. On the **We Recognize You** page, select **Register another user**.

We recognize you!

It looks like you have an existing account with us or one of our partners:
Inkblot Therapy, Maple, GreenShield Pharmacy, Tranquility, Change4Life.

Sign in to GreenShield+ using your existing email and password to continue.

Back

Sign in

Register Another User

Having trouble? Find help in our Help Centre

8. On the **Congratulations** page, select **Sign in**.



Congratulations!

You've successfully created your account. Sign in to access your profile.

Sign in

Create a new account

1. Navigate to <https://app.greenshieldplus.ca/>.
2. Select **Sign up**.

First time using GreenShield+? Sign up to register your account! [Sign up](#)

Sign in to GreenShield+

Email Address

Password



[Forgot your password?](#)

Continue

Don't have an account? [Sign Up](#)

3. Select **Through an employer or organization**, then select **Continue**.

 Through an employer or organization



4. Select **I have an organization code**, then select Continue.

Select your ID Type

Select one of the following



I have a Member ID

(e.g. 123456-00 or ABC123456-00) from a welcome email or benefits card



[Where do I find my plan member ID?](#)



I have an Organization Code

You have an Organization Code from a welcome email or a communication from your employer or organization



I have a Certificate Number

You have a **Certificate Number** from a welcome email or a communication from your employer or organization



Back

Continue

Your organization code typically located in a welcome email or on a communication from your employer or organization.

5. Enter the **email address** that you want to use for your account and select **Continue**.

Email Verification

Enter Your Email

Enter an email you would want to sign in with.

Email

Back

Continue

Having trouble? Find help in our Help Centre

6. Enter the **verification code** that you received at the email you provided and select **Continue**.

Email Verification

Verify Your Email

We've sent a code to demo123@ef7kpqde.mailosaur.net. Please enter the code below.

Verification Code

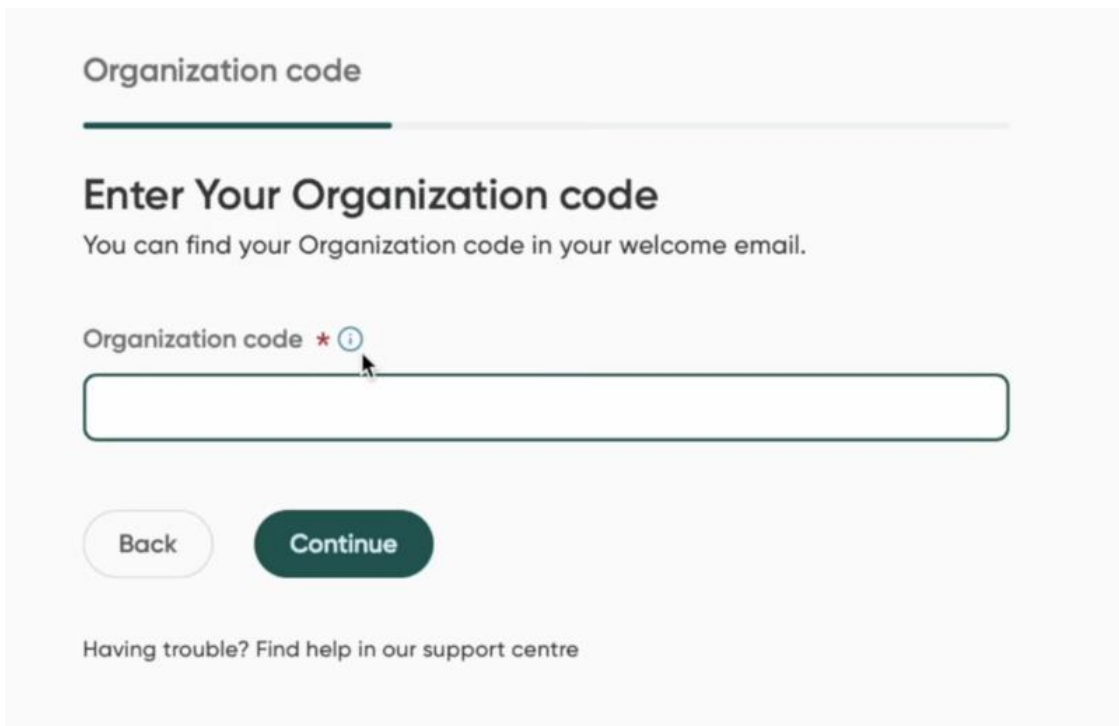
Didn't receive your code? Check your spam folder or [send new code](#)

Back

Continue

Having trouble? Find help in our support centre


7. On the **Organization Code** screen, enter your organization code. Select **Continue**.



Organization code

Enter Your Organization code

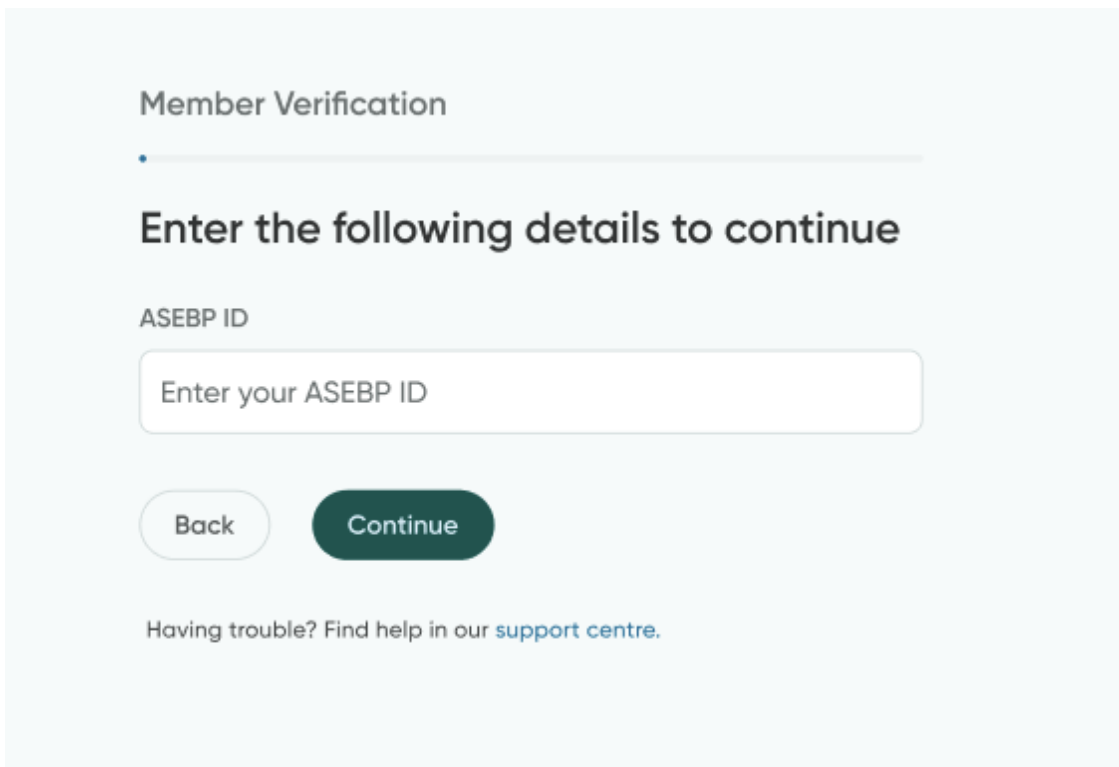
You can find your Organization code in your welcome email.

Organization code * 

[Back](#) [Continue](#)

Having trouble? Find help in our support centre

8. On the **Member Verification** screen, enter your information. Select **Continue**.



Member Verification

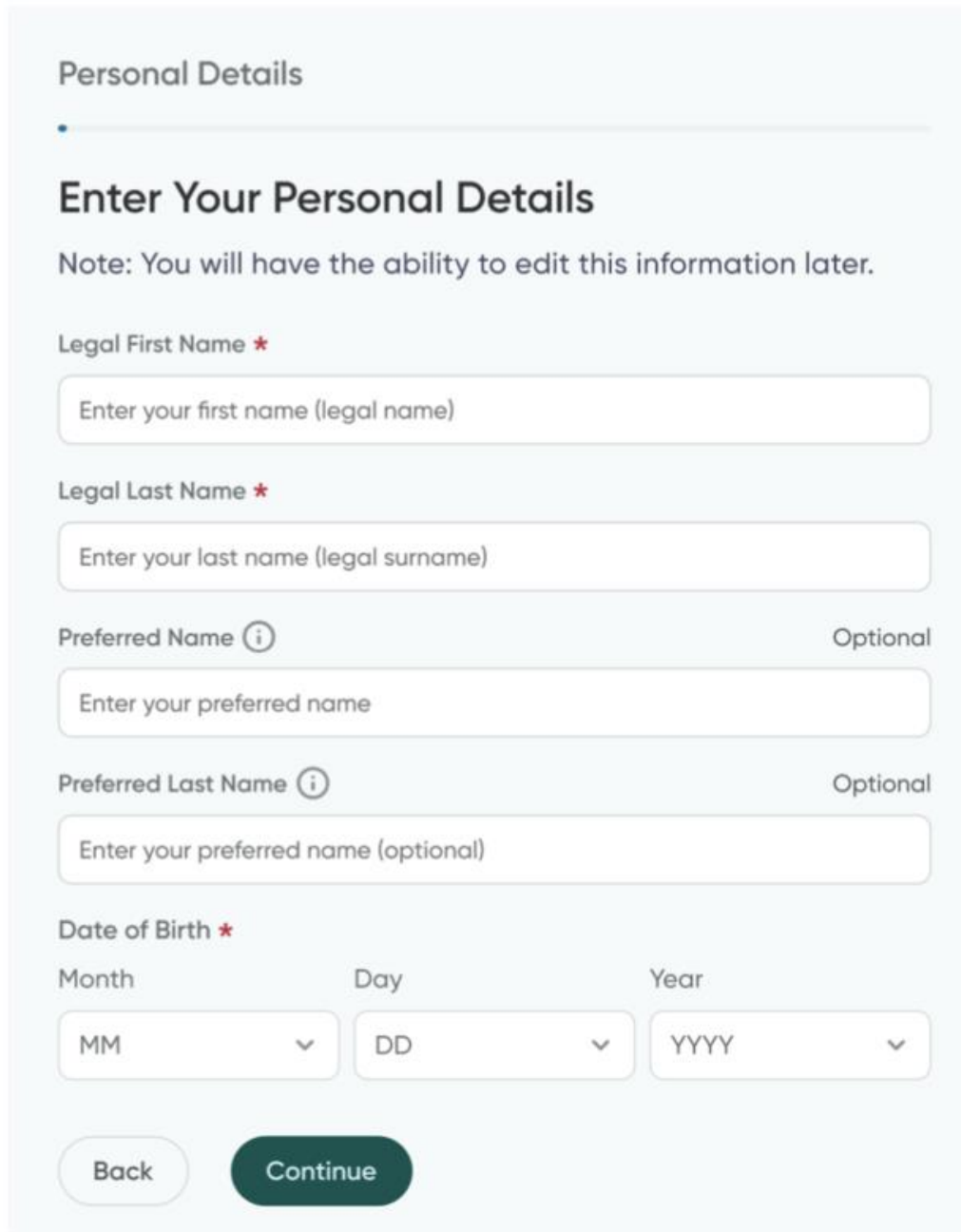
Enter the following details to continue

ASEBP ID

[Back](#) [Continue](#)

Having trouble? Find help in our [support centre](#).

9. On the **Personal Details** screen, enter your **Name** and **Date of Birth**. Select **Continue**.



The screenshot shows a mobile application screen titled "Personal Details". At the top, there is a header "Personal Details" with a blue dot and a horizontal line. Below the header is the main heading "Enter Your Personal Details" and a note: "Note: You will have the ability to edit this information later." The form contains several input fields: "Legal First Name" (required, with a red asterisk), "Legal Last Name" (required, with a red asterisk), "Preferred Name" (optional, with an information icon and the word "Optional" to the right), and "Preferred Last Name" (optional, with an information icon and the word "Optional" to the right). The "Date of Birth" section is required (with a red asterisk) and consists of three dropdown menus for "Month" (MM), "Day" (DD), and "Year" (YYYY). At the bottom, there are two buttons: "Back" and "Continue".

Personal Details

Enter Your Personal Details

Note: You will have the ability to edit this information later.

Legal First Name *

Legal Last Name *

Preferred Name ⓘ Optional

Preferred Last Name ⓘ Optional

Date of Birth *

Month Day Year

MM DD YYYY

Back Continue

10. On the **Contact Details** screen, enter your **Address Information**. Select **Continue**.

Contact Details

Enter Your Contact Details

Note: You will have the ability to edit this information later.

Address *

Apartment or Unit Number

Optional

City *

Province or Territory *



Country *

Phone Number

Optional

Back

Continue

11. On the **Create New Password** page, enter the password you would like to use for your account, then select **Continue**.

Password Creation

Create Your Password

Your password must meet the following criteria:

- 8-32 characters
- One upper case letter
- One lower case letter
- One special character
- No spaces

New Password *

Confirm Password *

[Back](#) [Continue](#)

Having trouble? Find help in our [support centre](#).

12. Select **Sign In**.



Congratulations!

You've successfully created your account. Sign in to access your profile.

Sign in

Create your account as a dependent

1. Navigate to <https://app.greenshieldplus.ca/>
2. Select **Sign up**.

First time using GreenShield+? Sign up to register your account! [Sign up](#)

Sign in to GreenShield+

Email Address

Password



[Forgot your password?](#)

Continue

Don't have an account? [Sign Up](#)

3. Select **Through a family member**, then select **Continue**.

 **Through a family member**



4. Enter the **email address** that you want to use for your account and select **Continue**.

Email Verification

Enter Your Email

Enter an email you would want to sign in with.

Email

Back

Continue

Having trouble? Find help in our Help Centre

5. Enter the **verification code** that you received at the email you provided and select **Continue**.
6. On the **ID Type** page, select **I have an Organization Code**. Then enter your Organization Code and select **Continue**.

Select your ID Type

Select one of the following



I have a Member ID

(e.g. 123456-00 or ABC123456-00) from a welcome email or benefits card



[Where do I find my plan member ID?](#)



I have an Organization Code

You have an Organization Code from a welcome email or a communication from your employer or organization



I have a Certificate Number

You have a **Certificate Number** from a welcome email or a communication from your employer or organization



Back

Continue

7. On the **Personal Details** page, enter your **Name** and your **Date of Birth** and select **Continue**.

Personal Details

Enter Your Personal Details

Note: You will have the ability to edit this information later.

Legal First Name *

Legal Last Name *

Preferred Name ⓘ

Optional

Preferred Last Name ⓘ

Optional

Date of Birth *

Month

Day

Year

 ▼ ▼ ▼

Back

Continue

8. On the **Contact Details** page, enter your **Address** information, then select **Continue**.

Contact Details

Enter Your Contact Details

Note: You will have the ability to edit this information later.

Address *

Apartment or Unit Number

Optional

City *

Province or Territory *



Country *

Phone Number

Optional

Back

Continue

9. On the **Create New Password** page, enter the password you would like to use for your account, then select **Continue**.

Password Creation

Create Your Password

Your password must meet the following criteria:

- 8-32 characters
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New Password *

Confirm Password *

[Back](#) [Continue](#)

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10. Select **Sign In**.



Congratulations!

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Sign in